

**YOU'RE WORRIED**

**WE'RE LISTENING**



**If something doesn't feel right, tell us.**



Government of South Australia

SA Health

[sahealth.sa.gov.au/speakup](https://sahealth.sa.gov.au/speakup)

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## If you're worried, we're listening

You, your family and friends can play an active role in the early detection of deterioration. Our staff are trained to provide you with the very best health care. This includes recognising when a patient's condition is getting worse. However, there may be times when you are concerned about a recent change in your condition or that of a loved one. After all, you know yourself and your loved ones best, so if something does not feel right, please let us know as soon as possible.

### When should I speak up?

Talk to our staff if you are worried that you or your loved one are getting worse, not doing as well as expected or not improving. Early recognition and response to clinical deterioration can prevent serious illness or death.

### What will staff do?

Our staff will listen to your concerns and assess you or your loved ones condition. If needed, they will speak with a more senior nurse or doctor and make changes to the treatment plan to address your concerns.

### Our patients are our priority

Keep talking to us until your concerns are addressed. If something does not feel right, **please let us know.**



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