

# Car Parking Frequently Asked Questions

## For consumers

### 1. Why are changes to car parking arrangements being made?

The Women's and Children's Hospital (WCH) and the Adelaide City Council (ACC) have developed a solution to relieve the parking pressures for staff and visitors at the hospital. This is a result of the frequent parking issues currently faced by staff and visitors at the WCH.

The new parking system will create additional spaces in the Kermode Street Medical Centre Car Park for both visitors and afternoon and night-shift workers.

### 2. What will the new cost be for parking at the Medical Centre Car Park?

Casual car parking fees in the Medical Centre Car Park will be increased in line with the Consumer Price Index to ensure a differentiate between on street and off street parking.

From Monday, 4 January 2016, the casual hourly rate will increase by \$1 for each category except for the 5+ hours where the increase will be \$4.

The last fee increase was in August 2010.

#### New fees

Hours	Fee
0-1 hour	\$5
1-2 hours	\$7
2-3 hours	\$9
3-4 hours	\$10
4-5 hours	\$11
5+ hours	\$16

Family and friends making lengthy visits to the hospital can purchase a weekly parking permit for the Medical Centre Car Park at a cost of \$35 p/week for 7 day access. Weekly permits are available from the Transport Office.

### 3. How do I pay for parking once the new arrangements are in place?

Pay stations are located in the Medical Centre Car Park. The pay stations accept cash (coins and notes) and credit cards.



**4. Are there any security arrangements in place?**

A security guard will be present at the entrance to the Medical Centre Car Park Monday to Thursday 8:30pm to 10pm and 10:45pm until 11:15pm and Friday, Saturday and Sunday from 8:30pm to 11:30pm.

The guard will be clearly visible and should be alerted to any breaches of security. The guard will provide an escort to vehicles upon request. Security within the car park will be monitored constantly and arrangements made as required.

**5. When will the changes to car parking arrangements take place?**

Changes to car parking arrangements will be implemented on Monday, 4 January 2016.

**6. What about parents and carers of long-term patients?**

A weekly parking permit for the Medical Centre Car Park will be available from the Transport Office at a cost of \$35 p/week for 7 day access. This will ensure that parents with long-term sick children park their car in a secure undercover facility.

In addition, parents can park for 48 hours consecutively in the Rogerson Car Park for \$16 p/day.

**7. Who can I contact, or where do I go for further information?**

Further information is available on the car parking page of the WCH website at [www.wch.sa.gov.au/carparking](http://www.wch.sa.gov.au/carparking).

You can also contact the Transport Services Department on [wchntransportservices@sa.gov.au](mailto:wchntransportservices@sa.gov.au) or 8161 8081.

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### For more information

**Transport Services Department  
Ground Floor, Medical Centre Car Park  
Women's and Children's Hospital  
Telephone: 8161 6081  
[www.wch.sa.gov.au](http://www.wch.sa.gov.au)**

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SA Health



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