

## Eastern Community Team Business Plan 2003

Strategic Plan Strategy No.	STRATEGIC PLAN STRATEGY	BUSINESS PLAN ACTION	PERFORMANCE MEASURE	TARGET	ACTION BY
	(What we are seeking to achieve)	(How are we going to achieve it)	(How we will measure success)	(The aim for the period e.g. completion time, % reached, cost, within budget)	(Person Responsible)
<b>WCH STRATEGIC/BUSINESS PLAN OBJECTIVES</b>					
<b>GOAL 1: EXCELLENCE IN HEALTH CARE</b>					
1.1	Provide an appropriate range of clinical services for the women, children and families of South Australia	<p>Develop an Adolescent Team and Children and Family Team structure within CAMHS Eastern. Benefits include:</p> <ul style="list-style-type: none"> <li>• Improved service to youth</li> <li>• Increased capacity to meet needs</li> <li>• Child and Youth friendly</li> <li>• Collaborative</li> <li>• Proactive</li> </ul> <p>CAMHS Eastern will strive for equitable access to service provision regardless of race, gender, disability, sexual preference, religion or location of residence We will endeavour to:</p> <ul style="list-style-type: none"> <li>• Represent Eastern Region at Indigenous / CALD Working Party Meetings and advise team of relevant issues.</li> <li>• Establish relationships/partnerships with Indigenous / CALD Services and participate in relevant multi-cultural forums within the region.</li> </ul>	<p>Success measured by the :</p> <ul style="list-style-type: none"> <li>• Reduction of adolescents on the waiting list</li> <li>• Increased number of collaborative projects ie CRC's, DECS, FAYS and NGO's</li> <li>• Improved links with hospital and HHTT</li> </ul> <p>Success measured via regular feed back and documentation of team developments at team meetings and in writing to the Director</p> <ul style="list-style-type: none"> <li>• Via feedback at staff meetings</li> <li>• Ensure regular representation on working parties</li> <li>• Provide team with training in the area of refugees</li> <li>• Ensure close working relationship exists with CALD Services</li> <li>• Collaboration with NE Division of GP's in initiating a Transcultural workshop for upskilling knowledge of GP's</li> </ul>	<p>12 Months with a view to continuation</p> <p>ongoing</p> <p>Ongoing</p> <p>Nov 2002</p> <p>August 2003</p>	<p>Unit head and staff</p> <p>Adolescent Team</p> <p>Team Rep</p> <p>Team Rep</p>
1.2	Provide services for women and children which reflect best practice, are based on evidence and are designed with consumer consultation reflecting a partnership approach.	<p>Participate in community forums (e.g. Interagency, TTGCSF, INECSF). Maintain accessible up-to -date information re community services, programs and referral procedures. Develop and maintain management and caseworker level connections with other agencies.</p> <p>Contact peak professional organizations (Division of GPs etc) to initiate information exchange and education re MH issues.</p>	<ul style="list-style-type: none"> <li>• Success measured by increased participation of staff in community forums and ensure regular feedback to staff via team meetings</li> </ul> <p>Regular contact with organizations and participation on established interagency networks</p> <p>Feedback via team meetings</p>	<p>Ongoing</p> <p>ongoing</p>	<p>Team rep</p> <p>Ream rep</p>

<b>GOAL 2: COMMUNITY HEALTH PROMOTION AND WELL BEING</b>					
2.1	Develop a culture within the WCH which reflects the organisation's strong commitment to health promotion.	To actively participate in effective Health promotion strategies and programs eg Child Protection week etc  Promulgate educational material on mental health issues among consumers and carers	<ul style="list-style-type: none"> <li>Number of health promotion session attended by team</li> </ul>	ongoing	Team
2.2	Improve the health of disadvantaged and at risk groups.	Develop links with CALD, Indigenous, and FAYS clients ie from Community residential Centres le CRC project CAMHS/FAYS Interface Project	<ul style="list-style-type: none"> <li>Evaluate pilot CRC Project</li> <li>Evaluate CAMHS/ FAYS Interface project</li> </ul>	June 2003 December 2003	CRC Project Worker and Team
<b>GOAL 3: EDUCATION AND LEARNING</b>					
3.1	Develop an educational framework for all staff to support high quality clinical practice and health promotion across the WCH.	Schedule regular team training focussing on identified local requirements of the team	Regular team review of priorities and local training needs	ongoing	Team Co coordinator T&D
<b>GOAL 5: GOOD GOVERNANCE, MANAGEMENT AND ACCOUNTABILITY</b>					
5.4	Develop a comprehensive communication system that encourages effective knowledge and information management.	Eastern Community Team will ensure effective communication with the broader Division external stakeholders and consumers	<ul style="list-style-type: none"> <li>Utilisation of Intranet</li> <li>Updating internet information</li> </ul>	Ongoing	Unit Head
<b>GOAL 6: FINANCIAL VIABILITY</b>					
6.1	Establish a resource management framework with integrated business planning at Divisional and Department level, which includes some component of variable funding to reflect planning and activity levels.	Eastern Community Team will ensure responsible and accountable financial practices	<ul style="list-style-type: none"> <li>Monitoring of budget</li> <li>Meeting with Business Manager</li> </ul>	Monthly Annually	Unit Head Unit Head