

## NORTHERN COMMUNITY TEAM BUSINESS PLAN 2003

Strategic Plan Strategy No.	STRATEGIC PLAN STRATEGY	BUSINESS PLAN ACTION	PERFORMANCE MEASURE	TARGET	ACTION BY
	(What we are seeking to achieve)	(How are we going to achieve it)	(How we will measure success)	(The aim for the period e.g. completion time, % reached, cost, within budget)	(Person Responsible)
<b>WCH STRATEGIC/BUSINESS PLAN OBJECTIVES</b>					
<b>GOAL 1: EXCELLENCE IN HEALTH CARE</b>					
1.1	Provide an appropriate range of clinical services for the women, children and families of South Australia	The North Region CAMHS team to work with CAMHS Executive and DHS to determine the future location and design of service delivery for CAMHS Northern team.	Maintain accessible services to the community during the period of redevelopment/ relocation.	Temporary accommodation required by the beginning of September 2003	Division of mental health/WCH /DHS
1.2	Provide services for women and children which reflect best practice, are based on evidence and are designed with consumer consultation reflecting a partnership approach.	<p>To develop group programs a significant service delivery model. Specifically running group for parents and children focussing on attachment. For parents and children on the impacts of DV and self esteem and social skill groups for adolescents.</p> <p>To continue the development on the Consumer group, including the News letter.</p> <p>To develop a rotational training position within the reflecting family therapy Team</p> <p>The Family Partnerships Team to run a "True Colours" Program focussing specifically on Guardianship of the Minister children. To be run in conjunction with FAYS offices.</p> <p>The team to explore the viability of running information sessions for parents, including evening sessions.</p> <p>To participate in the development of a Regional Youth Service delivery framework</p> <p>The Sexualised Behaviour Treatment Program to complete Manual of Practice and evaluation</p>	<ul style="list-style-type: none"> <li>Through the use of consumer satisfaction questionnaires and worker observation</li> </ul> <p>To be reviewed by the consumers themselves</p> <p>Feedback from Young people and FAYS workers</p> <p>To be further developed with consumers and staff</p> <p>Increased examples of improved collaboration and integration between youth Services in the Northern Metro region</p> <p>Formal qualitative and quantitative evaluation to occur over next 12 months</p>	<p>ongoing</p> <p>To be produced on a quarterly basis.</p> <p>During term 3 2003</p> <p>Draft out now for consultation . To be reviewed annually</p>	<p>Whole team</p> <p>Consumer group</p> <p>Family Partnerships team</p> <p>Whole team</p> <p>Director</p> <p>SPTP</p>
1.3	Provide services which are integrated in approach and focussed on the women and children and families for whom they are designed.	<p>To run the parent and children's groups concurrently, focussing on children exposed to DV. To involve partnerships with the Violence Intervention Program.</p> <p>To run programs for parents specifically focussed on behaviour management issues.</p>	<ul style="list-style-type: none"> <li>Feedback from partners, further opportunities for collaboration developed.</li> </ul>	Term 2 2003	CAMHS community Team

<b>GOAL 2: COMMUNITY HEALTH PROMOTION AND WELL BEING</b>					
2.3	Improve access to quality health information for consumers.	The School support service and other CAMHS staff to participate in the ongoing training of programs such as mind matters and Health Promoting schools The team will continue to participate in annual activities such as Mental health week, Youth week and Child protection week	<ul style="list-style-type: none"> <li>Feedback from participants and organisers</li> </ul>	Ongoing  ongoing	Whole Team  Whole Team
<b>GOAL 5: GOOD GOVERNANCE, MANAGEMENT AND ACCOUNTABILITY</b>					
5.4	Develop a comprehensive communication system that encourages effective knowledge and information management.	Northern Community Team will ensure effective communication with the broader Division external stakeholders and consumers	<ul style="list-style-type: none"> <li>Utilisation of Intranet</li> <li>Updating internet information</li> </ul>	Ongoing	Unit Head
<b>GOAL 6: FINANCIAL VIABILITY</b>					
6.1	Establish a resource management framework with integrated business planning at Divisional and Department level, which includes some component of variable funding to reflect planning and activity levels.	Northern Community Team will ensure responsible and accountable financial practices	<ul style="list-style-type: none"> <li>Monitoring of budget</li> <li>Meeting with Business Manager</li> </ul>	Monthly Annually	Unit Head Unit Head