

Women's and Children's Hospital  
Division of Mental Health

**Western Community Team**

**Strategic Plan  
2003**

## WCH Corporate Goal 1

### Excellence in Health Care

Strategy 1.1	Western Community Team Action
<b>Provide an appropriate range of clinical services for the women, children and families of South Australia.</b>	1.1.1 Develop and trial a family therapy team 1.1.2 Develop and trial therapeutic group programs
Strategy 1.2	Western Community Team Action
<b>Provide services for women and children which reflect best practice, are based on evidence and are designed with consumer consultation reflecting a partnership approach.</b>	1.2.1 A referral duty worker to be available daily 9am – 5pm 1.2.2 Provision of additional initial emergency or backup consultations 1.2.3 Minimum standards established for case allocation 1.2.4 Priority 3 clients offered targeted brief therapy service ( 2 x clinical sessions following Initial Consultation (IC) with IC worker 1.2.5 Intake and allocation system reviewed annually in consultation with consumers 1.2.6 Case review system involving families established

**WCH Corporate Goal 2  
Community Health Promotion and Well Being**

<b>Strategy 2.1</b>	<b>Western Community Team Action</b>
<p><b>Develop a culture within the WCH which reflects the organisation's strong commitment to health promotion.</b></p>	<p>2.1.1 Develop a plan for participation in statewide and regional mental health promotion activities including:</p> <p>2.1.2 Participation in and contribution to the development of the Division of Mental Health (DMH) Headroom website</p> <p>2.1.3 Promotion of mental health literacy through participation in regional mental health activities including:</p> <ul style="list-style-type: none"> <li>• Youth Week</li> <li>• Mental Health Week</li> <li>• Reconciliation week</li> <li>• Child protection week</li> <li>• Refugee week</li> <li>• Women's &amp; Children's Hospital week</li> <li>• Speech/ Book week</li> </ul> <p>2.1.4 Responding to community/agency requests for provision of mental health promotion service</p> <p>2.1.5 Update, distribute and promote groups in the West in Western Region</p>

<b>Strategy 2.2</b>	<b>Western Community Team Action</b>
<p><b>Improve the health of disadvantaged and at risk groups.</b></p>	<p>2.2.1 Develop and maintain collaborative links/service provision for young people in Community Residential Care Centres in Western Region</p> <p>2.2.2 Establish sustainable links and collaborative approaches with Indigenous Network developed by CAMHS Indigenous Youth Mental Health Partnership Project (IYMHPP) project worker including:</p> <ul style="list-style-type: none"> <li>• Tauondi Youth Program</li> <li>• Tauondi Health Days</li> <li>• Parks Nunga IT Project</li> <li>• Parks Nunga Lunches</li> <li>• PACHS – Young Nungas</li> <li>• PACHS Nunga Lunch</li> </ul> <p>2.2.3 Develop responses for children, young people &amp; families with specific needs via unit/regional focus groups including:</p> <ul style="list-style-type: none"> <li>• Aboriginal focus group</li> <li>• Culturally and Linguistically Diverse (CALD) focus group</li> </ul>
<b>Strategy 2.3</b>	<b>Western Community Team Action</b>
<p><b>Improve access to quality health information for consumers</b></p>	<p>2.3.1 See 2.1</p> <p>2.3.2 Develop consumer participation strategies including: Consumer focus group</p>

## **WCH Corporate Goal 3 Education and Learning**

<b>Strategy 3.1</b>	<b>Western Community Team Action</b>
<b>Develop an educational framework for all staff to support high quality clinical practice and health promotion across the WCH</b>	3.1.1 Design an educational framework , including priority topics 3.1.2 Conduct Training and Development Days 3.1.3 Conduct complex case discussions and presentations 3.1.4 Build positive team culture and cohesion

## **WCH Corporate Goal 5 Good Governance, Management and Accountability**

<b>Strategy 5.4</b>	<b>Western Community Team Action</b>
<b>Develop a comprehensive communication system that encourages effective knowledge and information management</b>	5.4.1 Western Community Team will ensure effective communication with the broader Division and external stakeholders and consumers

<b>WCH Corporate Goal 6</b>	
<b>Financial Viability</b>	
<b>Strategy 6.1</b>	<b>Western Community Team Action</b>
<p><b>Establish a resource management framework with integrated business planning at Divisional and Department level, which includes some component of variable funding to reflect planning and activity levels.</b></p>	<p>6.1.1 Western Community Team will ensure responsible and accountable financial practices</p>